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BUYING & SELLING ALL
Runescape 3 & 2007 Gold
ARCUS GOLD

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[Scammer Report]RsWalmart

Started by keiron, July 15, 2013

15 posts in this topic

keiron

Members
23 posts

TRADER FEEDBACK
✓ 1 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 15, 2013 (edited) · Report post

Suspect's username: rswalmart
Link to suspect's profile: http://www.powerbot.org/community/user/459643-rswalmart/
Email/Skype: rswalmart/rswalmart2005
Proof of Email: http://gyazo.com/ee5c982ebff3ac0691e0ffa86f859602
(A screenshot/post of where the Suspect verifies that email.)
http://gyazo.com/2981baa078f2877faddc7d3e89814c9b
Background: i was buying 07 gp and i paid for the money they asked me for my credit card details and i told them no and i want my money back and they said 'they cant refund me' and they took my money without giving me any gp or even a refund.
Trade Type: paypal for 07 gp

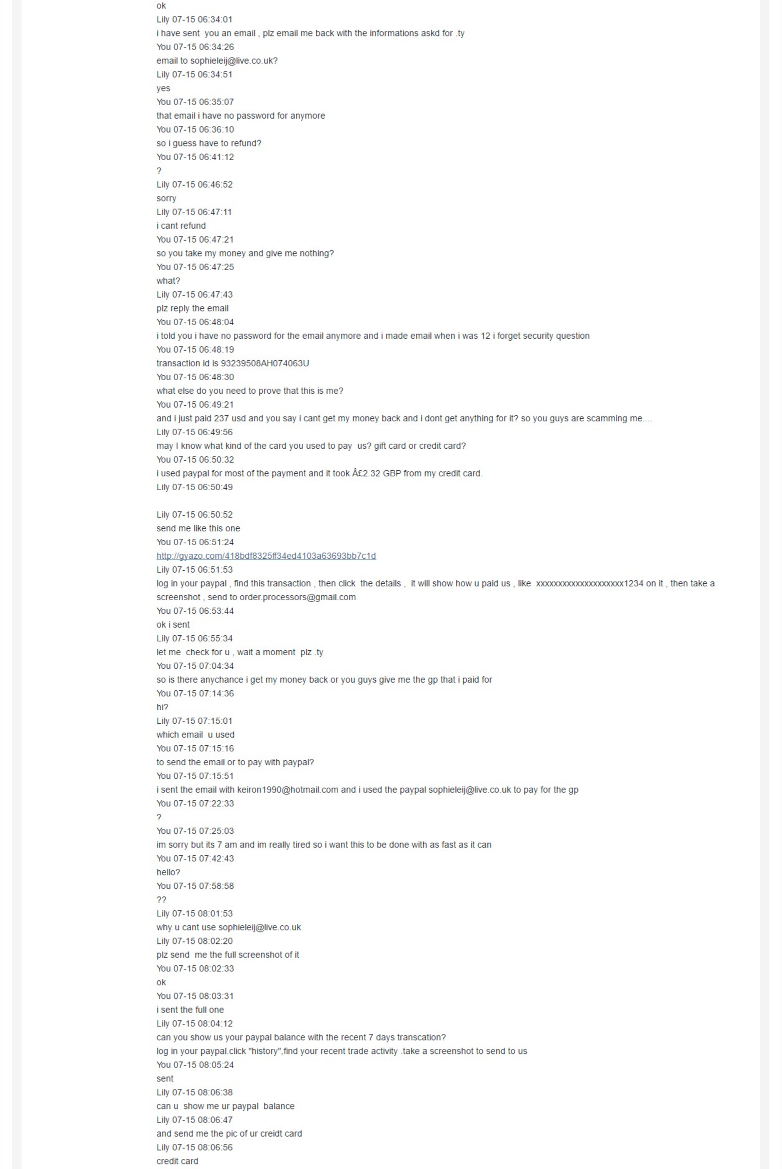
heres the whole chat

[SPOILER]Welcome ! If you have any questions or suggestions about our products and services, please feel free to tell us anytime!
Our operators will help your through the live chat or email.
Please choose the department or service item to get live help.
Gold dept.(Online) Powerleveling dept.(Online)
Selltous service(Online) Suggest and Complaint(Online)
If the operators are all busy and you can't get response for a long time, you can contact us by phone or email.
Phone number:001-209-748-4439
E_mail:okaygoods@gmail.com
You 07-15 06:16:54
'
Order Processed! Thank you for your payment!

You order number:rswalmart:201307151241548219
Please contact our customer service in time, in order to quickly get the items what you purchase.'

Lily 07-15 06:17:07
Dear Customers:

In an effort to improve our market share, we are launching a new website.
Your order history and registration information will be transferred to the new site automatically.
Rest assured, the low prices and great service you have come to expect from RS Walmart will remain unchanged at www.rsmalls.com.
During this transition period, all orders placed on www.rsmalls.com will enjoy a 2% discount!
Happy Gaming,
Yuhua Wang
General Manager of Okaygoods Online Shop
Lily 07-15 06:18:00
welcome , any help ?
You 07-15 06:18:04
rswalmart:201307151241548219
You 07-15 06:18:09
order id^
Lily 07-15 06:19:58
let me check for u , wait a moment plz .ty
You 07-15 06:33:46



ok
Lily 07-15 06:34:01
i have sent you an email , plz email me back with the informations askd for .ty
You 07-15 06:34:26
email to sophieleij@live.co.uk?
Lily 07-15 06:34:51
yes
You 07-15 06:35:07
that email i have no password for anymore
You 07-15 06:36:10
so i guess have to refund?
You 07-15 06:41:12
?
Lily 07-15 06:46:52
sorry
Lily 07-15 06:47:11
i cant refund
You 07-15 06:47:21
so you take my money and give me nothing?
You 07-15 06:47:25
what?
Lily 07-15 06:47:43
plz reply the email
You 07-15 06:48:04
i told you i have no password for the email anymore and i made email when i was 12 i forget security question
You 07-15 06:48:19
transaction id is 93239508AH074063U
You 07-15 06:48:30
what else do you need to prove that this is me?
You 07-15 06:49:21
and i just paid 237 usd and you say i cant get my money back and i dont get anything for it? so you guys are scamming me....
Lily 07-15 06:49:56
may I know what kind of the card you used to pay us? gift card or credit card?
You 07-15 06:50:32
i used paypal for most of the payment and it took Â£2.32 GBP from my credit card.
Lily 07-15 06:50:49

Lily 07-15 06:50:52
send me like this one
You 07-15 06:51:24
http://gyazo.com/418bdf8325ff34ed4103a63693bb7c1d
Lily 07-15 06:51:53
log in your paypal , find this transaction , then click the details , it will show how u paid us , like xxxxxxxxxxxxxxxxxxxx1234 on it , then take a screenshot , send to order.processors@gmail.com
You 07-15 06:53:44
ok i sent
Lily 07-15 06:55:34
let me check for u , wait a moment plz .ty
You 07-15 07:04:34
so is there anychance i get my money back or you guys give me the gp that i paid for
You 07-15 07:14:36
hi?
Lily 07-15 07:15:01
which email u used
You 07-15 07:15:16
to send the email or to pay with paypal?
You 07-15 07:15:51
i sent the email with keiron1990@hotmail.com and i used the paypal sophieleij@live.co.uk to pay for the gp
You 07-15 07:22:33
?
You 07-15 07:25:03
im sorry but its 7 am and im really tired so i want this to be done with as fast as it can
You 07-15 07:42:43
hello?
You 07-15 07:58:58
??
Lily 07-15 08:01:53
why u cant use sophieleij@live.co.uk
Lily 07-15 08:02:20
plz send me the full screenshot of it
You 07-15 08:02:33
ok
You 07-15 08:03:31
i sent the full one
Lily 07-15 08:04:12
can you show us your paypal balance with the recent 7 days transcation?
log in your paypal.click "history",find your recent trade activity .take a screenshot to send to us
You 07-15 08:05:24
sent
Lily 07-15 08:06:38
can u show me ur paypal balance
Lily 07-15 08:06:47
and send me the pic of ur creidt card
Lily 07-15 08:06:56
credit card

You 07-15 08:07:22
how do i show pic of my credit card?
Lily 07-15 08:07:49
plz send me the pic of ur card , show us ur full name on it and the last 4 numbers on it , ty
You 07-15 08:07:57
i have no camera?
You 07-15 08:08:18
why can't i just get my money back it's 8am i haven't been asleep and you guys are taking ages to respond
Lily 07-15 08:17:39
You can take a picture by scanner,camera,webcam or cell phone, ,then upload to your computer ,then send to us
You 07-15 08:19:40
i dont have a webcam and my cellphone i spilt water over it
You 07-15 08:19:46
i just want my money back please
Lily 07-15 08:20:49
sorry
Lily 07-15 08:20:49
icant
You 07-15 08:24:54
i really dont want to cause a hassle for you guys but you've made me pay for something and WAIT 2hours and still haven't refunded or given me what i paid for.[/SPOILER]

pictures of the chat;

http://gyazo.com/a5d15f83eab146959cb42d20640bfd75
http://gyazo.com/6281790d7c1fca9527cf5e1322310e3e
http://gyazo.com/c90896158dba7544a8f28d6b8e9752e3
http://gyazo.com/6bbc36476bf58af6547dd1c254d473ae
http://gyazo.com/d2aa407e7fa0b522fdd0194bf4c4cf15
http://gyazo.com/1135ac7d973da71da41b8a3eb529e2e8
http://gyazo.com/a290d8006c48315e9f115eacf3b3a5dc
Edited July 15, 2013 by 0

TB
ROULETTE
www.TokenBets.com

Skipa
Banned

TRADER FEEDBACK
✓ 1,152 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 15, 2013 · Report post

I'll get them to post here. Giving them 24 hours to explain why they won't refund you.

Skipa
Banned

TRADER FEEDBACK
✓ 1,152 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 16, 2013 · Report post

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Link to suspect's profile: http://www.powerbot.org/community/user/459643-rswalmart/
Email/Skype: rswalmart/rswalmart2005
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Gold dept.(Online) Powerleveling dept.(Online)
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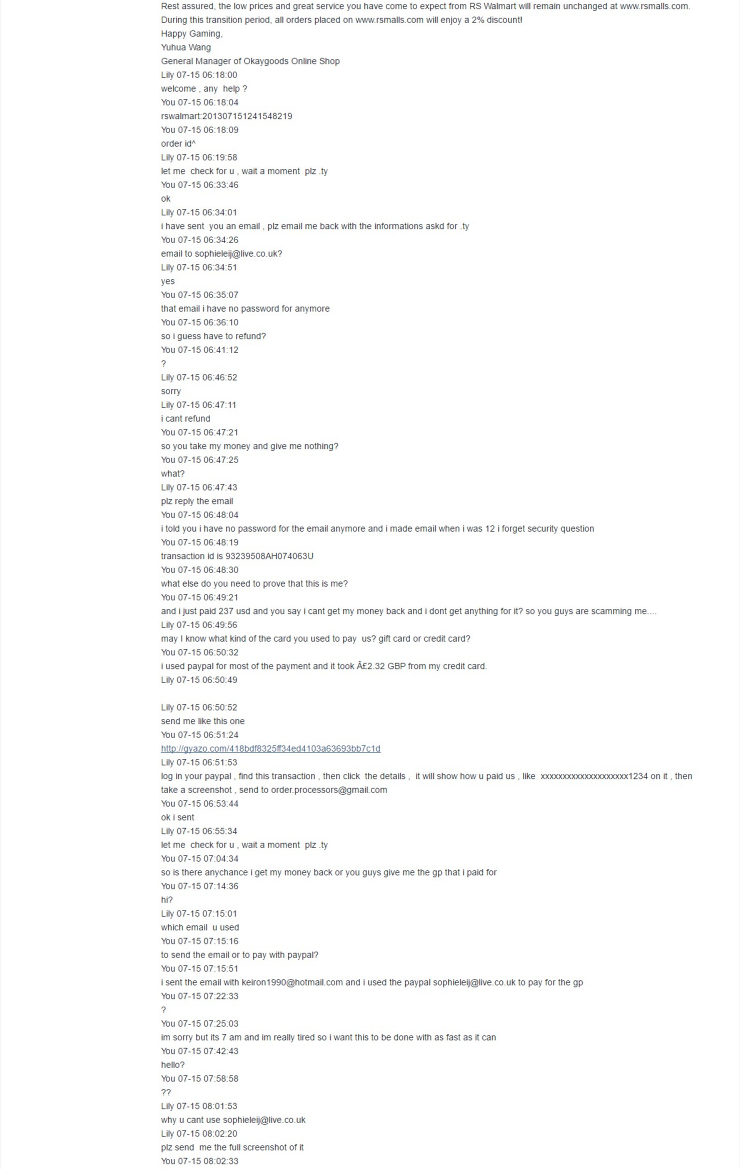

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You 07-15 06:34:26
email to sophieleij@live.co.uk?
Lily 07-15 06:34:51
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You 07-15 06:35:07
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You 07-15 07:15:16
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You 07-15 07:42:43
hello?
You 07-15 07:58:58
??
Lily 07-15 08:01:53
why u cant use sophieleij@live.co.uk
Lily 07-15 08:02:20
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Lily 07-15 08:20:49
icant
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pictures of the chat;

http://gyazo.com/a5d15f83eab146959cb42d20640bfd75
http://gyazo.com/6281790d7c1fca9527cf5e1322310e3e
http://gyazo.com/c90896158dba7544a8f28d6b8e9752e3
http://gyazo.com/6bbc36476bf58af6547dd1c254d473ae
http://gyazo.com/d2aa407e7fa0b522fdd0194bf4c4cf15
http://gyazo.com/1135ac7d973da71da41b8a3eb529e2e8
http://gyazo.com/a290d8006c48315e9f115eacf3b3a5dc

Were you contacted?

---

rswalmart

Sponsors
SPONSOR
3,337 posts

TRADER FEEDBACK
✓ 1,854 ⊖ 3 ⊗ 1
TOTAL RATING 100%

Posted July 16, 2013 · Report post

hey, sophieleij@live.co.uk , this is our new custmer on our website , yesterday he bought a large amount of gold from us , as the rule in our company ,so we need the card pic to confirm that he is the real card holder, but he refunse to do that , so manager now give him a reply , the screenshot shows as bellow:

http://gyazo.com/310d7ddeba20e82c790cb7817b6ed55a
so i hope minister can help us delete this bad comment ,
thanks!

Skipa

Banned

TRADER FEEDBACK
✓ 1,152 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 16, 2013 · Report post

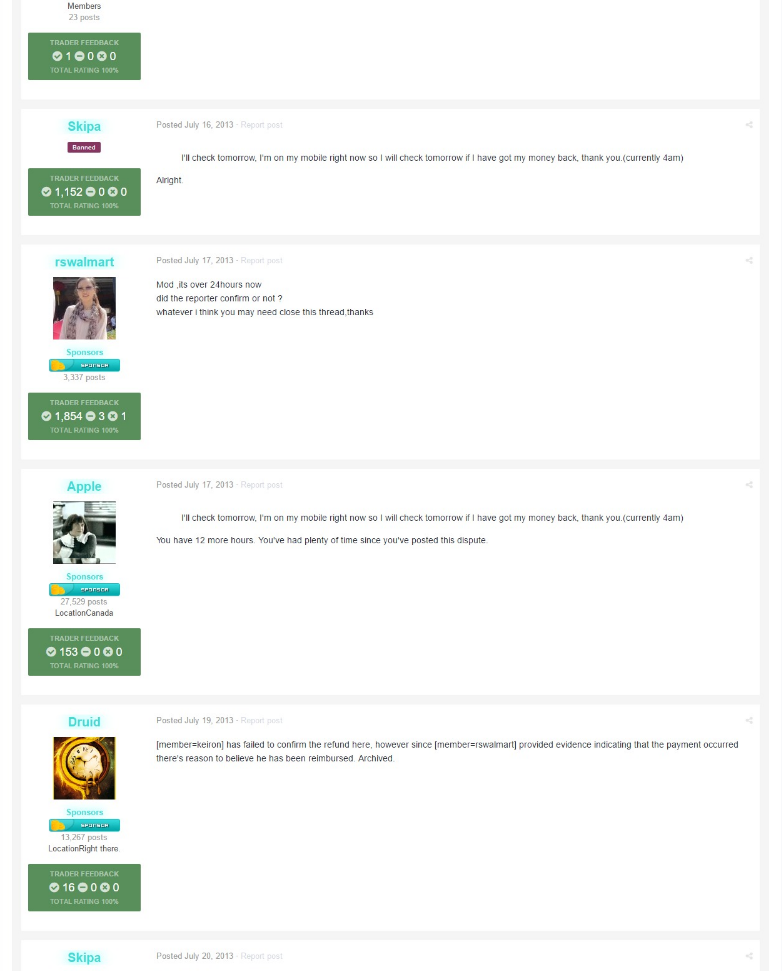
He will have to confirm here.

---

keiron

Posted July 16, 2013 · Report post

I'll check tomorrow, I'm on my mobile right now so I will check tomorrow if I have got my money back, thank you.(currently 4am)



Members
23 posts

TRADER FEEDBACK
✓ 1 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Skipa
Banned

TRADER FEEDBACK
✓ 1,152 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 16, 2013 · Report post

> I'll check tomorrow, I'm on my mobile right now so I will check tomorrow if I have got my money back, thank you.(currently 4am)

Alright.

rswalmart

Sponsors
SPONSOR
3,337 posts

TRADER FEEDBACK
✓ 1,854 ⊖ 3 ⊗ 1
TOTAL RATING 100%

Posted July 17, 2013 · Report post

Mod ,its over 24hours now
did the reporter confirm or not ?
whatever i think you may need close this thread,thanks

Apple

Sponsors
SPONSOR
27,529 posts
LocationCanada

TRADER FEEDBACK
✓ 153 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 17, 2013 · Report post

> I'll check tomorrow, I'm on my mobile right now so I will check tomorrow if I have got my money back, thank you.(currently 4am)

You have 12 more hours. You've had plenty of time since you've posted this dispute.

Druid

Sponsors
SPONSOR
13,267 posts
LocationRight there.

TRADER FEEDBACK
✓ 16 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 19, 2013 · Report post

[member=keiron] has failed to confirm the refund here, however since [member=rswalmart] provided evidence indicating that the payment occurred there's reason to believe he has been reimbursed. Archived.

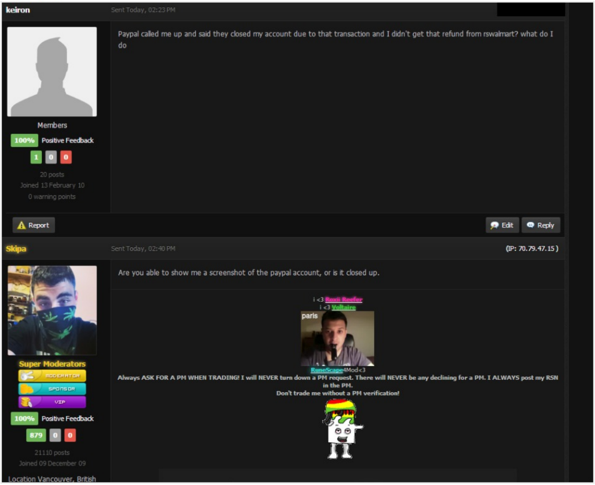
Skipa

Posted July 20, 2013 · Report post

Banned

TRADER FEEDBACK
1,152 0 0
TOTAL RATING 100%

Reopening this.



keiron Sent Today, 02:23 PM [redacted]

Members
100% Positive Feedback
1 0 0
20 posts
Joined 13 February 10
0 warning points

Paypal called me up and said they closed my account due to that transaction and I didn't get that refund from rswalmart? what do I do

Skipa Sent Today, 02:40 PM (IP: 70.79.47.15)

Super Moderators
MODERATOR
SPONSOR
VIP
100% Positive Feedback
879 0 0
21110 posts
Joined 09 December 09
Location Vancouver, British

Are you able to show me a screenshot of the paypal account, or is it closed up.

i <3 Roxii Reefer
i <3 Voltaire
paris
RuneScape4Mod<3
Always ASK FOR A PM WHEN TRADING! I will NEVER turn down a PM request. There will NEVER be any declining for a PM. I ALWAYS post my RSN in the PM.
Don't trade me without a PM verification!

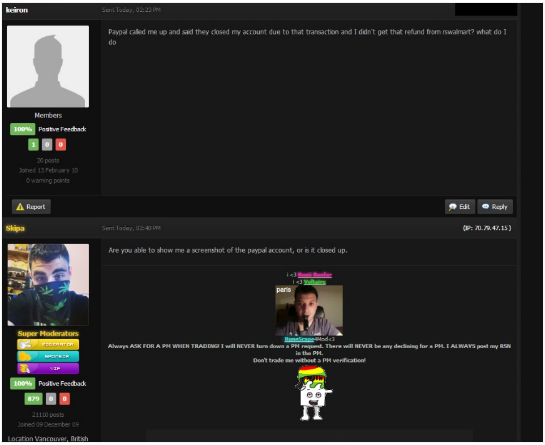
keiron

Members
23 posts

TRADER FEEDBACK
1 0 0
TOTAL RATING 100%

Posted July 20, 2013 · Report post

Reopening this.



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Don't trade me without a PM verification!

Whenever I try and login now it just says;

'Please make sure you enter your **email address** and **password** correctly. If you still can't log in, please see the **Troubleshooting Tips** below.'

They contacted me via phone saying this

"For the safety and security of the PayPal network, we often review accounts for potential risks. After reviewing your account, we have decided to close it because of security issues."

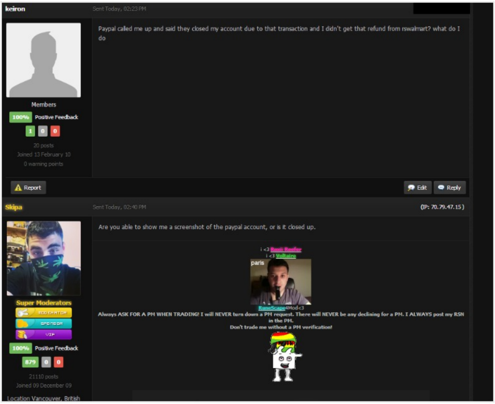
Skipa

Banned

TRADER FEEDBACK
✓ 1,152 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 20, 2013 (edited) · Report post

Reopening this.



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They contacted me via phone saying this
"For the safety and security of the PayPal network, we often review accounts for potential risks. After reviewing your account, we have decided to close it because of security issues."

What did they say about the money?
Mods check edit history.
Edited July 20, 2013 by 0

---

keiron

Members
23 posts

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✓ 1 ⊖ 0 ⊗ 0
TOTAL RATING 100%

Posted July 20, 2013 (edited) · Report post

> What did they say about the money?
> Mods check edit history.

They asked where the money came from etc and I told them.

Right after rswalmart said they can't refund me I automaticly went and disputed and asked why they couldn't refund etc because they wouldn't tell me or anything.

via phone they were asking where I got the money, why did I send it out and dispute like 3hours later etc.

I told them the reason why and they came out with the thing I last said in the other post.

I also tryed calling them back etc asking was there anychance I could get my account unclosed and all they said is they cant.

So i'm not to sure if they refunded or not.
Edited July 21, 2013 by 0

Druid

Sponsors
SPONSOR
13,267 posts
LocationRight there.

Posted July 22, 2013 · Report post

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TRADER FEEDBACK
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>
> I also tryed calling them back etc asking was there anychance I could get my account unclosed and all they said is they cant.
>
> So i'm not to sure if they refunded or not.

The image rswalmart posted above proves there was a refund, and rswalmart cannot be held accountable for PayPal's action. I'm sorry your account was closed, but rswalmart refunded you. Archived.

⚠ **This topic is now closed to further replies.**

‹ GO TO TOPIC LISTING
Archive

Home › Market › Disputes › Archive › [Scammer Report]RsWalmart

All Activity

Theme ▾ Contact Us

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